

M10 Technologies Solutions & Services

Flexible solutions for your business needs

SAP APPLICATION MANAGEMENT AND SUPPORT SOLUTIONS

M10 Technologies is the premiere SAP Gold partner for all your SAP needs. With almost two decades of functional and technical experience, we are primed and eager to help you get the most out of your SAP software, and expand your knowledge of what's possible. Through a combination of our Application Support Solutions and Consulting Services - both remote and onsite, we can customize a high value Application Management solution to best fit your business requirements.

M10 CORE SERVICES:

CONTINUOUS MAINTENANCE

- Proactive interface and performance monitoring
- Proactive and reactive application support
- Support and completion of periodic activities

CONTINUOUS IMPROVEMENT

- Optimization of existing structures, applications and processes
- Training of key users and end users

CONTINUOUS CHANGE

- Implementation of new components & processes
- Release upgrades (functional) and support package implementation

M10 SUPPORT AREAS:

FUNCTIONAL SUPPORT

FICO, SD, MM, PP, PM, SM, QM, WM, HCM, CRM, BW, etc.

TECHNICAL SUPPORT

ABAP, PI, EDI and other Cross-applics

BASIS SUPPORT

Netweaver, Business Objects, Solution Manager, Knowledge Management

M10 CONSULTING

M10 Consulting services offers a full range of life-cycle services to plan, build, and run your SAP solutions.

HELPDESK IN THE CLOUD SOLUTION

M10 Technologies' "Helpdesk in the Cloud" solution is a US based, virtual, remote SAP Application support solution, which utilizes a dedicated team of senior to Platinum level SAP Consultants. M10 employs a sophisticated message and ticket portal to make easy for you to enter and track resolution of your needs.

ILM SUPPORT

M10 offers Corporate Strategy review, DART, Archiving, Imaging, Open Text services.

SAP TRAINING

M10 offers web conferences, on-site education, and other user-friendly training opportunities, all geared to helping you make the most of your SAP experience.

SAP UPGRADES / INSTALLS

M10 provides quality SAP Implementation and upgrade services for versions 4.0b to ECC 6.0.

STAFFING SERVICES

M10 offers high quality resources at competitive rates to augment your staffing needs. This complements our other practices as well.